Arvinder Singh

Cybersecurity Delivery & Program Leader

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SUMMARY

17+ years running identity, privileged access, managed security and GRC services for global clients. Program Manager at TCS today, after leading a ~50-person managed security team at Accenture and IAM operations at DXC.

- 17+ years in cybersecurity & IT service delivery
- ~50 managed security specialists led at Accenture
- 12 certifications, including CISM and ISC2 CC
- 10 LinkedIn recommendations from peers, managers and clients

EXPERIENCE

Tata Consultancy Services Sep 2024 – Present · Noida

Program Manager, Cybersecurity **Feb 2026 – Present**

- Deliver the cybersecurity program for multiple cyber service lines, covering existing services and the build-out of new offerings.

Delivery Partner, Cybersecurity Practice **Sep 2024 – Jan 2026**

- Drove cybersecurity revenue growth, forecasts and resource allocation across multiple accounts.
- Scoped engagements with sales and presales against the SoW; owned onboarding and workforce ramp-up.
- Mentored the team and identified future cybersecurity leaders.

Security Delivery Associate Manager, Accenture May 2020 – Sep 2024 · Noida

- Managed a skill pool of ~50 people delivering run, support and enhancement services under long-term managed security contracts.
- Services: directory (on-prem, hybrid, Azure AD, Ping), PAM (CyberArk, Centrify, Thycotic, Hitachi), SSO, MFA, and secrets management (Azure Key Vault, CipherTrust, Thales Luna HSM).
- Project lead alongside the PMO for multiple clients; solution reviews and effort estimates for new clients.

Senior Professional, Information Security Engineer, DXC Technology Oct 2016 – May 2020 · Noida

- Team lead for IAM and PAM projects on SailPoint, Oracle IDM, CA Identity, CA PAM and SiteMinder; identity governance on SailPoint and Aveksa.
- Built KPI and compliance dashboards from ServiceNow, SailPoint, Aveksa and Workday data in Power BI.
- Automated access administration with RPA and scripts; ran Kaizen-led service improvement.

Service Delivery Lead, SoftwareONE May 2014 – Oct 2016 · Gurugram

- Owned quality, SLAs and customer satisfaction for software asset management services; designed services to the SoW and ran escalations through RCA to prevention.

Earlier career

- Dell: Call routing & scheduling, Sr. Associate · 2009–2014. Workforce planning, forecasting and SQL reporting.
- Convergys: Network services tech · 2007–2009. Incident management and IT asset and license compliance across 3 countries.
- GE Money: Process associate · 2006–2007. Team performance and KPI reporting.

SKILLS

Delivery & program leadership: Multi-account delivery, Revenue forecasting, SoW & scoping, Workforce planning & ramp-up, Client engagement, Vendor management, Cost optimisation

Identity & privileged access: CyberArk, SailPoint, Ping (Federate, ID, Directory), Azure AD / Entra ID, ForgeRock, Thycotic, Centrify, Oracle IDM, CA SiteMinder, Aveksa

Security services: Managed security services, SOC operations, Incident response, Vulnerability management, MFA & SSO, Secrets & HSM (Thales Luna, CipherTrust), Cloud security

Governance, risk & operations: Risk management, Identity governance, Compliance dashboards, Zero Trust, ITIL / ITSM, ServiceNow, Power BI, RPA & scripting

CERTIFICATIONS

- Certified Information Security Manager (CISM), ISACA (2026)
- Certified in Cybersecurity (CC), ISC2 (2023)
- Level 1: Trustee, CyberArk (2022)
- Security, Compliance & Identity Fundamentals (SC-900), Microsoft (2024)
- Access Management Core Skills, ForgeRock (2021)
- Directory Services Core Skills, ForgeRock (2021)

Also: ITIL Foundation (PeopleCert, 2013) · Microsoft Certified Professional and MCTS: Software Asset Management (2014–15) · Microsoft Volume Licensing Solutions (2015) · C3 Certified Corporate Consultant (Miller Wymann, 2015)

EDUCATION & LANGUAGES

B.Sc. Computer Science, Punjab Technical University · English, Hindi, Punjabi